### **Water Survey Results**

A total of 54 residents responded (limited to one per household). Of those that responded, 3 want to go back to the old system where the water charges were included in the fixed rent amount. The majority, 50 residents, want the water to bill billed separately and for the billing system to stay the same. One resident wanted the water billed separately, but crossed out the provision that the billing system stay the same (there were no specifics offered on how the water should be billed differently).

ORIGINAL
N.H.P.U.C. Case No. Dw 09-267  Exhibit No. #5
Witness
DO NOT REMOVE FROM FILE

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments: Prise to the billing o hange we had a couple of prople in here that would run sprinker 12-14 hrs ldy. The posult of this was that all other roat payers were subsidizing this excess uses.
Date Name (optional) 46 Nothing how Rd

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have wat included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments: It the Sower Comes, How !
- (h/1) R D (28Ca)0a 1
Date Name (optional)

Please	check your preference below:	
	I would prefer to have rent increased by \$10-\$15 per month and have included in a fixed monthly rental amount.	wateı
	I like having the water billed separately and do not want the current b structure to change.	illing
Other/	Comments: A Part of the Comments of the Comments of the Comments of the Comment o	
**		
,		
Date	Name (optional)	

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments: The Fre Fre to the charged For only the MMOCH Lise As I AM A PART TIME RESIDENT I do not feel that I should be charged the same as A FULL THE RESIDENT OF A RESIDENT LITTER RESIDENT OF A RESIDENT OF A RESIDENT LITTER RESIDENT OF A RESIDENT LITTER RESIDENT OF A RESIDENT
Date  Diane (optional)

Please check you	ir preference below:
	refer to have rent increased by \$10-\$15 per month and have water n a fixed monthly rental amount.
I like havi structure t	ng the water billed separately and do not want the current billing o change.
Other/Comments	1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Panelies A	people who water their lowns from sen uptersu
vant to gi	ve fike to other families.
	Name (optional)

Please check your preference below:	
I would prefer to have rent increased by \$10-\$15 per included in a fixed monthly rental amount.	month and have water
I like having the water billed separately and do not was structure to change.	ant the current billing
Other/Comments: We are part fine	residents
How were of it will help of	enjate tax
residents do what's best	er puir
Date Name (optional)	
Daile Daile Daile	

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments: A fixed amount is unfair to Mose who use less and will encourage the weather!
don't understrend or care about water conservation
Date Mane (optional)

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments: I SUSPORT the STSC COMMITTEE STORTS TO REGULATE, LMITP LP'S
Date Name (optional)

Please check your preference below:	
I would prefer to have rent increased by \$10-\$15 per month and have wate included in a fixed monthly rental amount.	r
I like having the water billed separately and do not want the current billing structure to change.	
Other/Comments: as snowbirds changing back to a sent increase, would cost med 5 mouths of water when I'm not here I prefer to be billed for what I use Current method	- - ・
Date Name (optional)	

Please check your preferer	nce below:
	ve rent increased by \$10-\$15 per month and have water monthly rental amount.
	ter billed separately and do not want the current billing
structure to change.	
Other/Comments:	mes are had enough without is other tenants wills, s know did that a I want to pay "my"
howy to pa	y other Tenants bills. I know
haw to save "-	did that a I want to pay "my"
water bill - Than	n/Ks
6-11-10	Pusuia Brande
Date	Name (optional)

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments: If you people cann't deside what you want Then why so you take it out un the resident
Date 10/10 Johns June (optional)
Cs. Stop the Sever Cheryes

Pleas	e check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
	I like having the water billed separately and do not want the current billing structure to change.
Other Lee	Comments: Lately the water Pressure has
 Date	Name (optional)

Please check your pre	ference below:
	to have rent increased by \$10-\$15 per month and have water xed monthly rental amount.
I like having the structure to char	e water billed separately and do not want the current billing nge.
Other/Comments: 1	Charges
Date	Name (ontional)

Pleas	e check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
$\searrow$	I like having the water billed separately and do not want the current billing structure to change.
Other <u>Mo</u>	Comments:  NAN Water bills Should be based  NAN Water Usaal, Charae 45 can to
P!	tico gallens with no other fees.
Date	Name (optional)

June 7, 2010 Page 3

Please	e check your preference below:
**************************************	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
×	I like having the water billed separately and do not want the current billing structure to change.
Other	Comments: As a seasonal home owner, I use
pı	oportionately much less water than full time
re	sidents, and prefer the current billing method.
6/10/	(1.0 (hJ., 10:H <sub>max</sub> )
Date	udy Wicey

Please check your prefe	erence below:	
	have rent increased by \$10- ed monthly rental amount.	\$15 per month and have water
I like having the structure to change		lo not want the current billing
Other/Comments: K	cep popuic	System the
	Name (optional)	D Leifeer.

Please check your	preference below:
	Fer to have rent increased by \$10-\$15 per month and have water a fixed monthly rental amount.
I like having structure to o	the water billed separately and do not want the current billing change.
Other/Comments:_	Very pleased with way Pand is being managed & current water
	Billing system
6-10-10 Date	Name (optional)

Pleas	e check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
	I like having the water billed separately and do not want the current billing structure to change.
Other	Comments: WE ARE SNOW BIRTER
∠ – Date	Name (optional)

I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.

I like having the water billed separately and do not want the current billing structure to change.

Other/Comments: The lawsent method was at a lost of installing method for the fact has purpose to the lost he installing method defeat the purpose of the lost he installing water having water from water from mothers from water for the letter at a considering water construction which is of extreme imparationed in the part for unagest about the proposed increase of the proposed increase of \$15.00 Why? should we pay more totally UNFAIR, it's enough that we have to dontine it this one price lat sent negaraless of size. Emargh in allowing the painting of the price lat sent negaraless of size. Emargh

want purchere in the spark.

# JUN 11 ZONO

Please check your preference below:
I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
I like having the water billed separately and do not want the current billing structure to change.
Other/Comments:
n trade I well
Date Name (optional)

#### JoAnn Crawford

From: "Anna Zimmerman" <azimmerman@biancopa.com>

To: "JoAnn Crawford" <jcrawford@biancopa.com>

Sent: Thursday, June 10, 2010 2:57 PM Subject: FW: Lamplighter Water Billing

Anna Goulet Zimmerman, Esquire Bianco Professional Association Attorneys at Law 18 Centre Street Concord, NH 03301 Phone: (603) 225-7170

Fax: (603) 226-0165

azimmerman@biancopa.com

www.biancopa.com

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----Original Message----

From: Mike Leary [mailto:mjlearyco@gmail.com]

Sent: Thursday, June 10, 2010 2:51 PM

**To:** jbianco@biancopa.com **Cc:** azimmerman@biancopa.com **Subject:** Lamplighter Water Billing

Atty. Bianco,

In the interest of getting this response to you by the 12th please accept this email. My wife and I appreciate your soliciting feedback on the water billing. We were unaware that this was an issue in the Park since the meters were installed a couple of years ago. The current system seems to be working and we feel that we are paying for what we use. There has been some talk of leakage in the overall system that we do not feel we should pay for. I hope that this is helpful.

My wife and I were both at the meeting that you held a few months back and would appreciate an update as to when the owners of the Park will be coming to Conway and meeting with the residents. Thank you for your response.

Michael J. Leary & Cos. 857 Turnpike St. N.Andover, Ma 01845 ph 978-975-3688 fx 978-975-3384 mleary@edfinet.com

#### JoAnn Crawford

From: "Anna Zimmerman" <azimmerman@biancopa.com>
To: "JoAnn Crawford" <jcrawford@biancopa.com>

**Sent:** Thursday, June 10, 2010 2:58 PM

Subject: FW:

Anna Goulet Zimmerman, Esquire Bianco Professional Association Attorneys at Law 18 Centre Street Concord, NH 03301 Phone: (603) 225-7170 Fax: (603) 226-0165

azimmerman@biancopa.com

www.biancopa.com

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----Original Message----

From: Cherbitsky, Teresa [mailto:Teresa.Cherbitsky@delta.com]

Sent: Wednesday, June 09, 2010 10:18 AM

**To:** 'JBianco@BiancoPA.com' **Cc:** 'AZimmerman@BiancoPA.com'

Subject:

#### Good morning,

I am a seasonal resident of Lamplighter Mobile Home Park. I have just received the Water Survey sheet. It will not get to you in time as I live in Mass. Our decision is

I would like having the water billed separately and do not want the current billing structure to change.

Thank You, Terry Cherbitsky Steven Swanson

#### JoAnn Crawford

From:

"James J. Bianco, Jr." <ibianco@biancopa.com>

To:

"JoAnn Crawford" <jcrawford@biancopa.com>; "Anna Zimmerman" <azimmerman@biancopa.com>;

<rbest@biancopa.com>

Sent:

Friday, June 11, 2010 8:22 AM

Subject:

Lamplighter water survey

James J. Bianco, Jr., Esquire
Bianco Professional Association
Attorneys at Law
18 Centre Street
Concord, NH 03301
Phone: (603) 225-7170
Fax: (603) 226-0165
ibianco@biancopa.com
www.biancopa.com

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From: "Shimkus, Albert J. CIV, NAVWARCOL" <a href="mailto:albert.shimkus@usnwc.edu">albert.shimkus@usnwc.edu</a>>

To: < jbianco@biancopa.com>

Cc: <<u>tfmghn@aol.com</u>>; <<u>navyyard2003@aol.com</u>>; <<u>dpatch@orr-reno.com</u>>

Sent: Friday, June 11, 2010 7:24 AM

Subject: LAMPLIGHTER WATER SURVEY RETURN

> Jim,

>

- > I am responding to your ltr of 7 June via email as I did not receive
- > it at our Portsmouth, RI residence until 10 June.

> My response to the survey: I would prefer to have the water billed > as it is currently and do not wish it to change.

>

> Other comments: >

- > 1. I am in firm support of the committee that represents the owners
- > at Lamplighter Mobile Home Park in their efforts to stop sewer charge
- > assessments.

> 2. You state in your ltr of 7 June that "the Committee to Stop the

- > Sewer Charges have raised a question regarding the current method of billing
- > for water." To my knowledge this particular point has never been raised as
- > an issue by the committee or any other Lamplighter home owner.

> 3. Additionally, in my opinion, it would be in the interests of all

> if the results of this survey would be publically shared.

>

```
> 4. I look forward to resolving this and other associated issues
> using an objective hearing process.
> 5. Please note that order to maintain transparency I have copied
> others on my reply to you.
>
>
> Sincerely,
>
> A.
> J. Shimkus
> Albert J. Shimkus, Jr., CAPT, NC, USN, Ret.
> Associate Professor, National Security Studies
> National Security Decision Making Department
> Naval War College
> Newport, RI 02841
> Office: 401-841-7096 (DSN) 948
> Home: 401-683-0802
> Cell: 202-841-5428
>
>
```

## JUN 16 2010

Please check your prefe	erence below:
I would prefer to included in a fixed	have rent increased by \$10-\$15 per month and have watered monthly rental amount.
I like having the structure to chan	water billed separately and do not want the current billing ge.
Other/Comments:	
6-14-10 Date	MARSHA PSOTA  Name (optional)

Pleas	ase check your preference belo	DW:
	_ I would prefer to have rent included in a fixed monthly	increased by \$10-\$15 per month and have water rental amount.
<u> </u>	I like having the water bille structure to change.	ed separately and do not want the current billing
Other	er/Comments:	
C/ Date		ame (optional)

Pleas	se check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
$\perp$	I like having the water billed separately and do not want the current billing structure to change.
Other	r/Comments:
June Date	e 9, 2010 Evelyn Donovan/ Name (optional)

## JUN 18 2010

Pleas	se check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
	I like having the water billed separately and do not want the current billing structure to change.
Other	/Comments:
	9-2010  Jam F M. Mally  Name (optional)

Pleas	se check your preference bel	low:
	I would prefer to have ren included in a fixed monthl	t increased by \$10-\$15 per month and have water ly rental amount.
	I like having the water bill structure to change.	led separately and do not want the current billing
Other	er/Comments:	
<u>S</u>	7/7/10	Name (optional)

Please check your pro	ference below:
	to have rent increased by \$10-\$15 per month and have wate xed monthly rental amount.
I like having the structure to characters	e water billed separately and do not want the current billing nge.
Other/Comments:	
i s	
6/12/1- Date	HOUSE STATE OF THE
Date	Name (optional)

Pleas	se check your preference be	elow:
	I would prefer to have reincluded in a fixed month	nt increased by \$10-\$15 per month and have water ally rental amount.
	I like having the water bi structure to change.	lled separately and do not want the current billing
Other	:/Comments:	
Date		Name (optional)

Pleas	se check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
$\overline{}$	I like having the water billed separately and do not want the current billing structure to change.
Other	Comments:
() Date	Name (optional)

Pleas	se check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
<u> </u>	I like having the water billed separately and do not want the current billing structure to change.
Other	r/Comments:
	15/2010 <u>Name (optional)</u>

Pleas	e check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
X	I like having the water billed separately and do not want the current billing structure to change.
Other	/Comments:
$\frac{\mathcal{E}_{j}}{\text{Date}}$	Name (optional)  Albert Dugas  Name (optional)

Pleas	e check your preference below:
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
<del>\</del>	I like having the water billed separately and do not want the current billing structure to change.
Other	/Comments:
Date	Name (optional)

Pleas	e check your preference	below:
	I would prefer to have r included in a fixed mon	ent increased by \$10-\$15 per month and have water thly rental amount.
X	I like having the water be structure to change.	oilled separately and do not want the current billing
Other.	/Comments:	
<u> 63</u>	10/10	
Date		Name (ontional)

Pleas	se check your preference	below:
	I would prefer to have included in a fixed mor	rent increased by \$10-\$15 per month and have waternthly rental amount.
1	I like having the water structure to change.	billed separately and do not want the current billing
Other	c/Comments:	
<i>\</i>	5-10-10	
Date		Name (optional)

Pleas	e check your preference below:	
<del></del>	I would prefer to have rent increased by \$10-\$15 per month and have included in a fixed monthly rental amount.	watei
X	I like having the water billed separately and do not want the current bil structure to change.	lling
Other	/Comments:	<u>.</u>
Date	Name (optional)	

Please check your prefer	rence below:
I would prefer to included in a fixe	have rent increased by \$10-\$15 per month and have water d monthly rental amount.
I like having the v	water billed separately and do not want the current billing ge.
Other/Comments:	
4/11/16 Date	Name (optional)

Pleas	se check your preference below:
•	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
i/	I like having the water billed separately and do not want the current billing structure to change.
Other	c/Comments:
<u></u>	
ر کے Date	$\frac{JM}{Name (optional)}$

Pleas	se check your preference bel	low:
	I would prefer to have renincluded in a fixed monthle	t increased by \$10-\$15 per month and have water by rental amount.
$\times$	I like having the water bill structure to change.	ed separately and do not want the current billing
Other.	r/Comments:	
<b>@</b> - (	6-10-10 k	Arial Haclinal Jame (optional)

Please check your preference	ee below:
included in a fixed me	e rent increased by \$10-\$15 per month and have water onthly rental amount.  or billed separately and do not want the current billing
Other/Comments:	
<u>6/8/2010</u> Date	Dannis Q Samlaing Name (optional)

<u>(a- )</u> Date	Name (optional)
Other	c/Comments:
<u>X</u>	I like having the water billed separately and do not want the current billing structure to change.
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
Pleas	se check your preference below:

Pleas	se check your preference	e below:		
	I would prefer to have included in a fixed mo			nth and have water
	I like having the water structure to change.	billed separa	ntely and do not want t	the current billing
Other	er/Comments:			
	î-i0		GARDNER	_
Date		Name (op	tional)	

Pleas	ise check your preference	below:
	I would prefer to have r included in a fixed mon	ent increased by \$10-\$15 per month and have water athly rental amount.
X	I like having the water lastructure to change.	billed separately and do not want the current billing
Other:	er/Comments:	
61	19/10	Edward F. Jan
Date <sup>/</sup>		Name (optional)

Please check your preferen	ace below:
	ve rent increased by \$10-\$15 per month and have water nonthly rental amount.
I like having the wat structure to change.	ter billed separately and do not want the current billing
Other/Comments:	
June 8, 2010 Date	Name (optional) Martin

June 7, 2010 Page 3

Pleas	e check your preference below:		
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.		
<u>X</u>	I like having the water billed separately and do not want the current billing structure to change.		
Other	-/Comments:		
Date	10/10/10 Same (optional)		

Please check your prefe	rence below:
I would prefer to included in a fixe	have rent increased by \$10-\$15 per month and have watered monthly rental amount.
I like having the structure to change	water billed separately and do not want the current billing
Other/Comments: In Changed which	want the current billing structure is ushy we support the "Stop c" Committee in the Park.
the Sewer Charg	c" Committee in the Park.
6-10-2010	
Date	Name (optional)

Pleas	se check your preference below:
· popular	I would prefer to have rent increased by \$10-\$15 per month and have wate included in a fixed monthly rental amount.
	I like having the water billed separately and do not want the current billing structure to change.
Other	/Comments:
<u>(</u> Date	10/10 <u>Cynthia Madden</u> Name (optional)

Please	e check your preference below:
*	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.
	I like having the water billed separately and do not want the current billing structure to change.
Other/	Comments:
(o -	Name (ontional)

Pleas	e check your preference below:		
	I would prefer to have rent increased by \$10-\$15 per month and have water included in a fixed monthly rental amount.		
	I like having the water billed separately and do not want the current billing structure to change.		
Other	/Comments:		
 Date	Name (optional)		

3m g f @

Please check your	preference below:	
	er to have rent increased by \$10-\$15 per month and have water a fixed monthly rental amount.	
I like having structure to o	ving the water billed separately and do not want the current billing to change.	
Other/Comments:_	BLOGATIA, IS EASIBIL WITH KNEEN AMEENTIS	
Date	Name (ontional)	